Case Manager

FamilyAid Boston, the city’s largest human service agency solely focused on ending childhood and family homelessness, is seeking a Case Manager to support families living in a shelter setting, as well as to families who have recently moved from shelter into permanent housing.

This position will serve in a team whose primary focus is to 2 generation stabilization services and house homeless parents and their children. The Case Manager develops and implements plans that assist families’ transition from shelter to permanent housing within guidelines established by program and contract holder Department of Housing and Community Development, and to support recently housed families in maintaining long term housing stability. The successful candidate will have a bachelor’s degree, with more than two years of successful experience in social services. Bilingual (Spanish), BSW or MSW are all highly desired qualifications.

With a mission to empower parents facing homelessness to secure and sustain housing and build foundations for their children’s futures, FamilyAid is on a fast track to curb the region’s growing homelessness crisis. Its nationally recognized homelessness prevention, diversion, emergency shelter, and supportive affordable housing programs serve more than 2,000 children and parents each year. Under new executive leadership, the hundred-plus year-old agency has launched bold new strategies to reduce two-generation homelessness by dramatically increasing its prevention, housing and supportive services for children, putting the organization on a fast-growth trajectory.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees’ health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org. Applications will be reviewed on a rolling basis.