



## **Crisis Shelter Case Manager**

FamilyAid Boston, the city's largest human service agency solely focused on ending childhood and family homelessness is seeking a Crisis Shelter Case Manager – Housing Support to provide housing search, placement and stabilization case management incorporating two-generation services to families residing in FamilyAid's short term crisis shelter program.

The Crisis Shelter Case Manager will conduct program intakes and enrollments and assess needs for housing stability, support needed housing search and applications, employment, enhanced financial literacy, physical and behavioral health services and children's support services. This position will be instrumental in the collection of data to assess the longitudinal impact and effectiveness of all programs.

The successful candidate will have an MSW or a bachelor's degree and equivalent experience, 3-5 years professional social work experience. Demonstrated commitment and success in working with complex families, experience in the utilization of trauma-informed care practices, critical time intervention, motivational interviewing skills and a commitment to address multigenerational homelessness are essential. Bilingual/Bicultural background strongly preferred. English, Spanish and/or Haitian Creole preferred.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees' health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

Interested applicants should send a cover letter and resume to [hr@familyaidboston.org](mailto:hr@familyaidboston.org). Applications will be reviewed on a rolling basis.