



FamilyAid™

BUILDING BETTER FUTURES THANKS TO YOU

2024 IMPACT REPORT

COSTS AND POVERTY ON THE RISE

Even before the global humanitarian crisis, family homelessness hit an all-time high.

- Massachusetts has the second-highest cost of living of all states.
- Boston has the eighth-highest cost of living in the country.
- Boston's childhood poverty rate is the fourth highest in the nation.
- Massachusetts has the third-highest number of homeless children in the U.S.
- MetroWest has the highest number of homeless children and parents of all suburban areas in the nation.
- Boston has America's fourth-highest number of homeless children and parents in the country.
- More than 10,000 Greater Boston children and parents are now living in cars and motels, doubled-up in overcrowded apartments or seeking shelter in emergency rooms.

TACKLING THE CRISIS HEAD ON

FamilyAid deepened its homelessness prevention services, safe shelter, financial assistance, temporary housing and educational services over the past year.

- We served 4,700 children and parents across our programs.
- 93% of families that we prevented from being evicted remained in their homes one year later.
- Average length of stay in our temporary housing: 10 months, 30% shorter than the state average of 14 months.
- We placed 1,314 children and parents in new, safe and stable housing.
- We moved families from crisis to stability within six months.

We're expanding our prevention and two-generational support programs to serve even more families in 2025.

HELPING FAMILIES EVERY STEP OF THE WAY

Whether families are struggling with housing instability, facing eviction, living in shelter or starting over, FamilyAid uses its nationally recognized, multi-generational approach to reduce poverty and family homelessness as quickly as possible.

PREVENTING EVICTION

Working with Boston Children's Hospital and Boston Public Schools, FamilyAid prevented 2,430 students, young patients and their parents from being evicted in the last 12 months.

With our partners providing additional educational and health resources, our compassionate expert staff provided landlord mediation, financial assistance and supportive services, helping more than 55% of families stay in their homes. For the remainder living in unsafe situations, we provided housing search and placement services to move them to better, safer places.

Through effective collaboration, we are ensuring that every child and parent gets the support they need to avoid the trauma of homelessness and thrive.



SUPPORTING FAMILIES IN TIMES OF CRISIS

Simply sheltering families isn't enough. This year, we quickly provided 684 children and parents with a safe, temporary place to stay while simultaneously working with every family member to resolve the issues that resulted in their homelessness. We helped each family increase their financial assets, resolve debt, seek affordable housing and connect to vital community resources.

For the 150 family members we moved on to stable housing, we helped parents pursue further education, maintain a family budget and connect their children to critical education and enrichment services, resulting in a best-in-nation 98% housing retention rate.



CARING FOR THE WHOLE FAMILY

When children experience housing instability and homelessness, it affects their development, health and education for years to come.

All 4,700 children and parents engaged with FamilyAid received comprehensive, life-changing services: developmental health screenings; placement in high-quality childcare programs; navigation of school enrichment programs; health referrals; parenting skill-building; financial coaching; and assistance for parents to achieve stable, living-wage employment.

A BIG VISION, A BETTER WAY

No child should live in a motel, airport or emergency room. FamilyAid is initiating a better way to serve homeless families.

Our 2-acre, 31,000-square-foot Family Navigation Center in Newton, MA, will provide safe, assisted temporary housing with intensive on-site educational services and programs that quickly lift both children and parents out of their immediate crisis and put them on a fast path to self-sufficiency.



PROVEN WORK FOR GOOD

In 2024, FamilyAid's proven, cost-effective approach earned it recognition as one of America's top 10 charities ending homelessness by Charity Navigator, one of 15 U.S. agencies innovating solutions to intergenerational poverty by The Aspen Institute and a Top Massachusetts Workplace by The Boston Globe.

Georgie, Xavi and their mother's lives were changed for the better thanks to your support.

To learn how they found hope against all odds, and to read other success stories like theirs, please visit bit.ly/FA-Hope.

