



Hope For the Kids Starts Here

2025 Impact Report

Systems are Failing Families

With Massachusetts having the third-highest rate of family homelessness in America, more families are being pushed into unstable housing or the streets as both federal and state safety nets fray:

-\$1.97B
in Massachusetts
Medicaid

-\$800M
in federal
housing supports

-\$106M
in early
education and
K-12 funding

-\$100M in
MassHealth food
security and
housing supports

-\$750M in Massachusetts family
shelter supports

-\$72M to
Massachusetts
job training
programs

-\$53M in food
security
programs

6 months: maximum state shelter
stay for kids and parents

We're Building Better Futures

Families living in poverty are facing more challenges than ever. By stabilizing, sustaining and innovating our proven solutions, we've helped thousands of children and parents find safety and stability:

5,223 children
and parents
served



97%
of families
avoided eviction
and stayed stably
housed

53% increase in referrals

7 months to move families from
crisis to stability

1,706
kids and parents
placed in safe,
stable housing



Responding Boldly to an Unimaginable Crisis

As federal and state supports unravel, families face impossible choices—housing instability, eviction or life in cars and on the streets.

FamilyAid is stepping in where systems fail, using our nationally recognized approach to stabilize families and help them rebuild quickly.

Preventing Eviction

This year, FamilyAid leveraged new access to counsel laws and evolved its prevention programs to confront rising illegal evictions.

In collaboration with Boston Public Schools, the City of Boston, Greater Boston Legal Services and private donors, families are referred directly from schools the moment a child's stability is at risk.

Already, more than 3,000 children and parents have been protected through legal advocacy, landlord mediation, wraparound supports and financial aid. These partnerships stop families from falling into homelessness in the first place.



Helping and Housing the Right Way



When Massachusetts imposed a six-month limit on family shelter stays—far less time than most families need—FamilyAid responded decisively. Through an innovative public/private partnership, we opened a 40,000-square-foot Family Navigation Center to ensure no child sleeps in a car or on the street.

The Center includes shelter units for 100 mothers and children, plus privately funded housing for 27 more family members who are turned away from state shelter—whether because of eligibility restrictions or because they've already reached the six-month limit. Our onsite Caring Hub brings FamilyAid, 20+ partners and dozens of volunteers together to provide counseling, housing support, nutrition, early childhood programs, health care and education.

By filling the gap left by harmful policies, we give families the needed time and resources to move from crisis to stability.

Navigating Perilous Times

With cuts to food, housing, health care and education, families are losing vital supports. FamilyAid's privately funded Service Navigation Team has become a lifeline—experts in basic needs, health, financial mobility, education and workforce development.

This year, navigators connected more than 38 providers to FamilyAid case managers, making over 2,880 referrals and enrollments that offset lost benefits. As public supports vanish, FamilyAid builds new bridges so families can reach stability.



Making Dreams Come True



With devastating safety-net cuts eroding children's well-being, longtime FamilyAid supporters Paul and Katie Bittenwieser launched an endowment to support children's well-being in perpetuity.

Our Children's Dream Fund ensures that every child in our care—despite the trauma of homelessness—can experience the simple joys of childhood, from birthday gifts and music lessons to sports and camps.

Research and experience show that these uplifting moments serve as a proven inoculation against adversity, fostering resilience and hope.

One Family's Success x 1,600

After fleeing an abusive husband with her four children, two with permanent disabilities, Chloe was turned away from state shelter because she had stopped paying rent in order to cover food and medical bills. After finding the family living in a car under a bridge, FamilyAid stepped in with private help.

Four months later, Chloe and her children are safe in a home of their own. Her family is just one of the more than 1,600 we supported last year with your help.

To read more family success stories, visit bit.ly/FA-Hope.



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