



Building Stability Together

2026 Impact Report





A Message from Our CEO

Dear Friends,

As I begin my service as President and CEO of FamilyAid, I am grateful to join a community that believes every child and parent deserves the security and possibility that come with a stable home. This Impact Report reflects the strength and determination of the families we walk alongside, and it also reflects the commitment of partners, donors, volunteers and staff who make this work real.

My own experience with housing instability guides my dedication to expanding prevention, strengthening our whole-family supports and deepening collaboration to advance systems that drive lasting community impact. Together, we are showing that early intervention can keep families housed, open pathways to long-term stability and create joyful experiences that help children grow and thrive.

I look forward to building on this momentum with you and working together to ensure every family can shape a future filled with hope and opportunity.

With Gratitude,

A handwritten signature in blue ink that reads "Luciano".

Luciano H. Ramos
President & CEO

Our Impact in 2026



5,164 children and
parents served



1,865 kids and
parents placed in
safe, stable housing



6.6 months to
move families from
crisis to stability



88% of families
avoided eviction and
stayed stably housed



850+ community
volunteers supported
our families this year



1,459 positive
experiences provided to
children in our care



Building Stability Together

Our Whole Family (2Gen) approach acknowledges the value and importance of strengthening both generations by providing opportunities for children and parents simultaneously. We partner with every family to help all members achieve their fullest potential.

Through our 2Gen approach, case managers, housing specialists and 2Gen service navigators work together to help parents access career and workforce development, education, financial literacy, health care, nutrition, early childhood and other essential services, connecting families with the community-based providers they need to thrive.

In 2026, our team made more than 4,750 referrals and enrollments to 70+ community-based agencies, supporting children and parents in accessing much needed resources. We rely on the support of our staff, community and generous donors—who help us serve as an extended family for our clients—to ensure parents in our programs have the tools necessary to build brighter futures for their children.





Keeping Families Housed

The most effective way to stop family homelessness is to prevent it from happening in the first place. Every eviction prevented, every home stabilized and every crisis averted means a child has been able to stay in school, a parent has been able to keep working and a family has been able to avoid the trauma and upheaval of homelessness.

Our homeless prevention staff work closely with families to meet their specific needs with case management, financial assistance, landlord coordination and other community resources. By providing this support, we prevent families from becoming homeless and strengthen their long-term stability.

With help from several local school systems and municipalities, and by tapping into a network of health care providers, landlords, attorneys and community-based organizations, we can intervene at the earliest possible moment to help a family in crisis stay housed. Timely support from a coordinated network of agencies and providers is critical to stabilizing a family and preventing further hardship.

In 2026, we were able to prevent homelessness for 3,491 children and parents in our homelessness prevention program.

Creating Pathways Home

Finding an affordable home has become increasingly difficult for many families across Greater Boston. With limited housing inventory, soaring rents and shifting shelter policies, families are left struggling to find a place to call home, balancing their own career paths and the needs of their children and preparing for their futures. Our dedicated housing specialists and case managers help families navigate these challenges with customized housing search assistance, financial support and advocacy.



As a key element of our Family Navigation Center, the Annex serves as a critical resource for families who have nowhere else to turn. In addition to our temporary housing units for families in the state system, the Annex includes privately funded units for families who are not eligible for state shelter or who have reached shelter time limits—over 75 children and parents in 2026 alone.

Families who stay in the Annex have access to case managers, housing specialists, service navigators and more than 30 community partners that work collaboratively to meet the urgent needs of our families and prepare them for long-term housing and economic growth and stability.

In 2026, we helped 1,865 children and parents find and secure stable housing, illustrating the impact an engaged community can make when working together to move families from crisis to stability.

Grounded in Evidence

Since 2019, the Boston Public Schools and FamilyAid have partnered to implement the Early Homelessness Intervention and Prevention Program (EHIP). The program functions as an upstream prevention program, meaning that staff at participating schools recognize families who are struggling with housing instability and connect them to us. Our Prevention case managers then work with referred families to support their efforts to retain housing and achieve economic wellbeing and educational success for both children and parents—all before the family ever has to experience eviction or homelessness.

Groundbreaking longitudinal research conducted by Boston College School of Social Work on FamilyAid's EHIP program is a resounding validation of the 2Gen supports we provide every day.

It confirms what we hear from the families we serve when we provide our support early on: housing is retained, children's academic performance increases and overall wellbeing for both children and parents improves.



The Impact of Homelessness Prevention



10,000+ Boston Public Schools children and parents served



100+ Boston Public Schools Participating



4,600 children and parents secured permanent housing



87% of families retained long-term housing



\$2M in private financial assistance provided

Endowment for Children's Joy

Longtime FamilyAid supporters Dr. Paul and Mrs. Katie Bittenwieser have donated \$6 million to create the Children's Dream Fund—named for former President & CEO Larry Seamans—an endowment that will provide for children's joy both in the present and in perpetuity. With this donation, every child at FamilyAid will be able to enjoy personalized experiences that are meaningful to them: from birthday parties to music classes, sports games and other events that contribute to a normal, happy childhood experience.

The Fund is grounded in the science of Positive Childhood Experiences (PCEs) and the HOPE (Healthy Outcomes from Positive Experiences) framework, which identify relationships, stable and equitable environments, meaningful engagement and opportunities for emotional growth as the four essential pillars for long-term well-being and resilience. Data shows that children who have these positive experiences are more likely to grow into healthy, strong adults, even in the face of significant adversity such as housing instability and homelessness. By creating these opportunities, the Children's Dream Fund makes joy an integral part of how we support the children in our care.



Six Weeks to a New Beginning

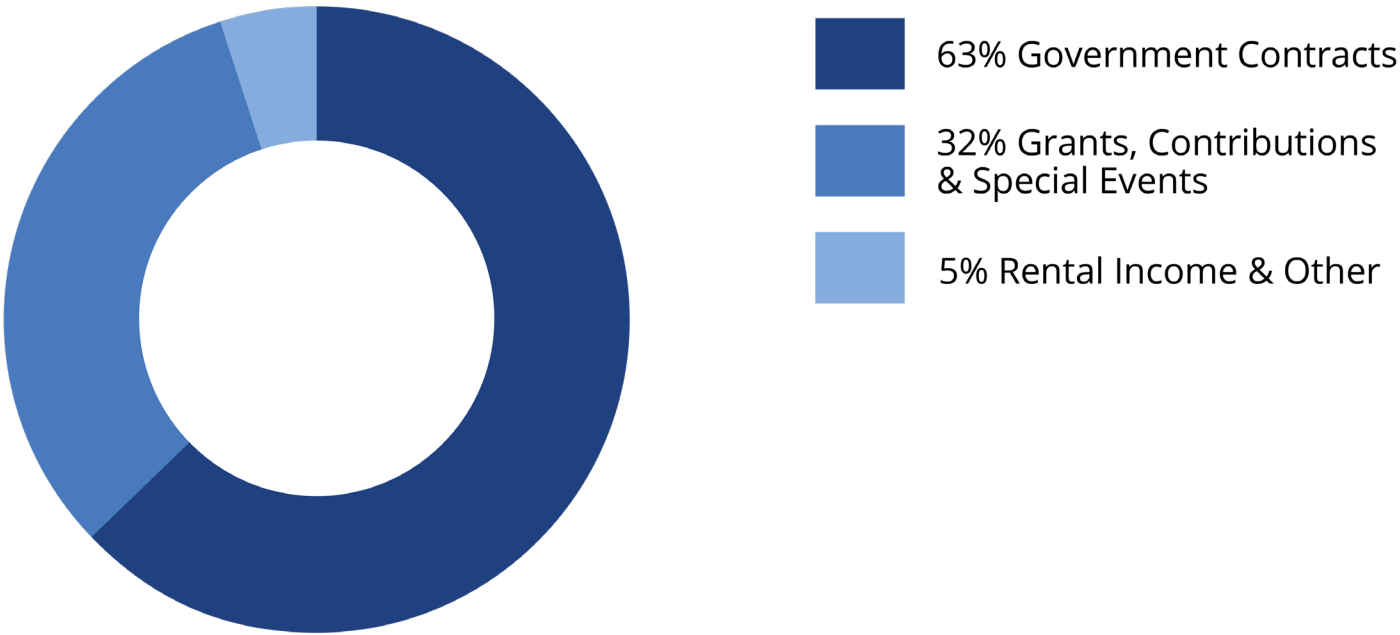
After months of uncertainty, Lucía and her 2½-year-old son, Mateo, came to FamilyAid seeking a fresh start in a safe place. In just six weeks, their FamilyAid team helped find them a home of their own, enroll in job training courses and build the foundation for a brighter future. Lucía and Mateo are just one of the countless families we helped this year.

Read more stories like this one at bit.ly/FA-Hope.

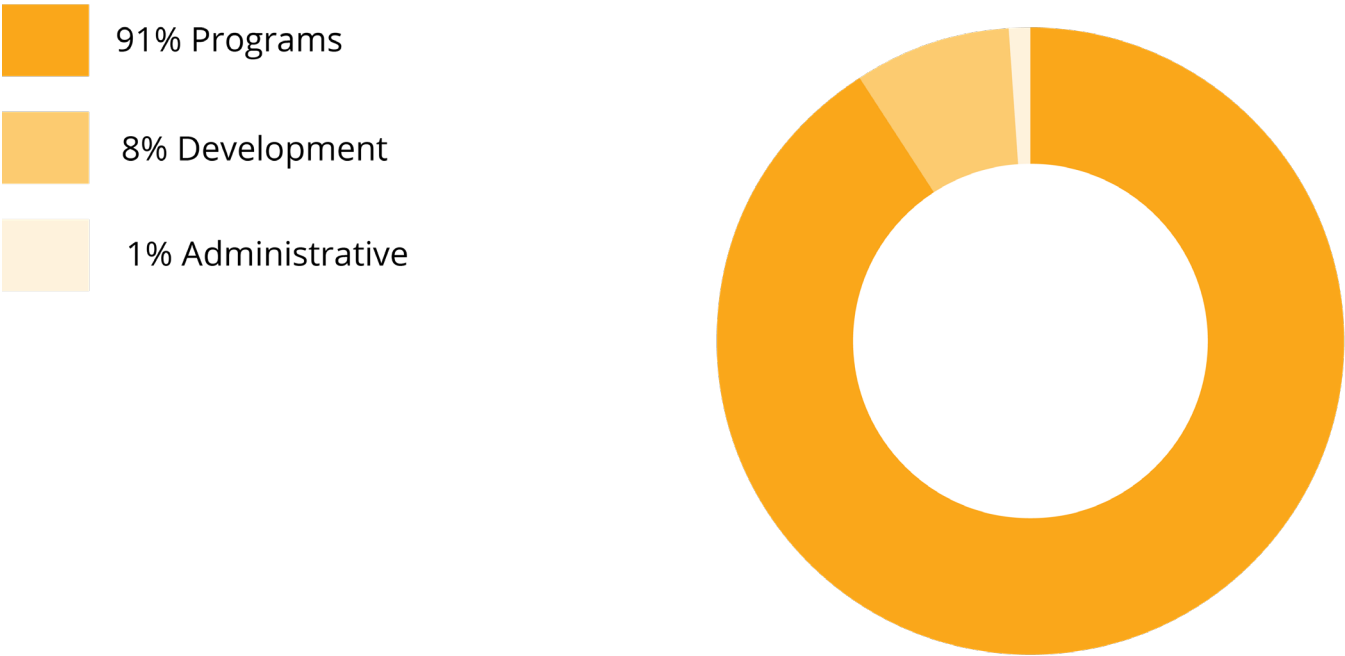


2026 Financials

Revenue



Expenses



Partners in Our Mission

Every milestone achieved in 2026 was made possible by a community that shares our belief that every child deserves the safety and security that comes with a home.

Whether by donating directly, attending an event, raising funds by running the Boston Marathon® or serving on a corporate Day of Service, every action by our community made a tangible difference for the children and parents in our care. Throughout the year, community volunteers and employees of corporate partners pitched in to sort and pack clothing, household goods and hygiene products for families needing a helping hand.

Last year, more than 850 volunteers provided over 12,000 service hours to FamilyAid, and this year we are excited to see these numbers grow thanks to your passion and dedication.

We cannot end family homelessness alone—it takes a community willing to invest in children and parents and work together to find effective solutions. Thank you to everyone who contributed to our mission this year. Our combined efforts are working every day to ensure that families are safely housed and have the resources and tools they need to create better futures for generations to come.



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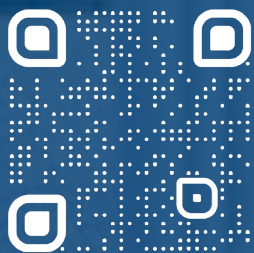
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The need is ongoing, and so is the impact we're making together. Follow us on social media to see the latest stories, program updates and opportunities to get involved.

Scan the QR code below to sign up for our email newsletter and receive news and updates delivered directly to your inbox.



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